

Privacy Policy

Vista Property Group (“Vista Property Group”, “we”, “us”, or “our”) respects your right to privacy and is committed to safeguarding the personal information of our clients, partners and website visitors. We adhere to the Australian Privacy Principles contained in the *Privacy Act 1988* (Cth). This Policy explains how we collect, use and handle your personal information.

1. Collection of Personal Information

We may collect personal information that you provide directly to us through our website, by email, by phone or in person. This may include:

- Name
- Phone number
- Email address
- Postal or business address
- Enquiry details or project information

We may also collect information automatically through website analytics tools such as Google Analytics (for example, pages visited, time on site, browser type and approximate location). This data is aggregated and does not personally identify you.

2. How We Collect Information

We collect information when you:

- Submit an enquiry via our website;
- Communicate with us by phone or email;
- Engage with our business or request information about our services; or
- Access our website, where analytics data may be recorded.

We may also receive information from third parties (for example, marketing partners or contractors) and will handle that information in accordance with this Policy.

3. Use of Personal Information

We use your personal information to:

- Respond to your enquiries or requests;
- Provide information about our services and projects;
- Maintain business relationships; and
- Improve our website and communications.

We may contact you via phone, email or mail in relation to your enquiry. We do not sell or rent your personal information.

4. Disclosure of Personal Information

We may disclose personal information to:

- Our employees, professional advisers, contractors or service providers where necessary to deliver our services;
- Regulatory or law-enforcement bodies when required by law; or
- Successors or acquirers in the event of a business transfer, subject to confidentiality obligations.

Some data may be processed or stored by trusted service providers located outside Australia. We take reasonable steps to ensure those parties comply with privacy standards consistent with Australian law.

5. Security of Personal Information

Vista Property Group takes reasonable precautions—physical, electronic and managerial—to protect your personal information from misuse, interference, loss, unauthorised access, modification or disclosure. However, transmission of information over the internet is at your own risk and we cannot guarantee its absolute security.

6. Access and Correction

You may request access to or correction of the personal information we hold about you by contacting us via the details below. A small administrative fee may apply for copies of information. We may refuse access where permitted by the Privacy Act 1988 (Cth).

7. Complaints

If you believe we have breached your privacy rights, please contact us at the email address below. We take all complaints seriously and will respond promptly.

8. Changes to this Policy

Vista Property Group may update this Privacy Policy from time to time. Any changes will be published on our website and take effect immediately upon posting.

9. Contact

Vista Property Group

Address: 7/41 Park Rd Milton QLD 4064

Email: info@vistapropertygroup.com.au